

Multi-Factor Authentication – Reset/New Device Enrollment

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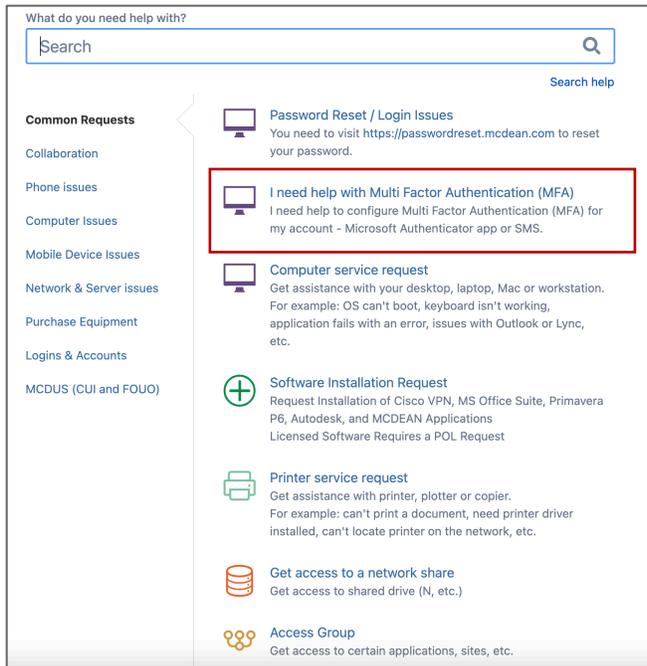
Reset Multi-Factor Authentication

Step 1

Go to MIS Helpdesk: <https://helpdesk.mcdean.com>

Step 2

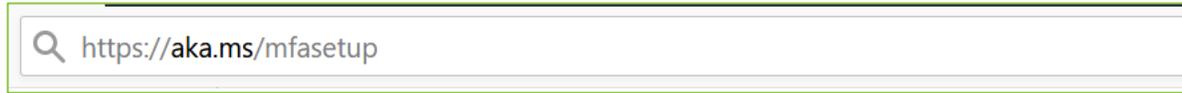
Select “I need help with Multi-Factor Authentication” and submit a ticket to MIS.



Enrolling New Device

Step 1

Once MIS confirms your Multi-Factor Authentication reset, enroll your device at <https://aka.ms/mfasetup>

A screenshot of a search bar with a magnifying glass icon on the left and the text "https://aka.ms/mfasetup" inside. The search bar has a thin green border.

And sign-in using your M.C. Dean credentials, when prompted.

Step 2

Follow enrollment instructions on the Multi-Factor Enrollment guide: https://www.mcdean.com/login/docs/MultiFactorAuthentication_UserGuide_web.pdf